

Privacy Policy

Love Dynamics Global is committed to preserving the privacy of all visitors to our website at www.lovedynamics.global. Please read the following privacy policy to understand how we use and protect the information that you provide to us.

For the purposes of adhering to the Privacy Act 1988, Love Dynamics Global fully commits to the 13 Australian Privacy Principles that ensure clients and other interested parties can be confident in how we treat the important financial data obtained from them through the provision of our services. The address for any communication around our Privacy Policy is 75 Mary Pleasant Drive Birkdale 4159 Queensland Australia.

By registering or placing an order on this website, you consent to the collection, use and transfer of your information under the terms of this policy.

Information that we collect from you

When you visit, register or order products or services on www.lovedynamics.global you may be asked to provide certain information about yourself including your name, contact details and credit or debit card information.

We may also collect information about your usage of our website as well as information about you from messages you post to the website and e-mails you send to us.

To maintain customer service standards and to assist staff training, we may record and monitor incoming calls.

Storage of financial details

Love Dynamics Global does NOT store customers Credit or Debit card information.

Use of your information

Your information will enable us to provide you with access to all parts of our website and to supply the goods, services or information you have requested. It will enable you to participate in interactive features of our service, should you choose to do so. It will also enable us to forward any appropriate invoices to you and to contact you where necessary concerning your orders. We will also use and analyse the information we collect from you for the administration, support, improvement of Love Dynamics Global towards providing ongoing premium service to our clients, consultants, coaches and partners.

We may also elect to use your information to contact you regarding your views on our products and services and to notify you occasionally about important changes or developments to the website or our products and services. Further, where you have consented, we might also use your information to let you know by email about other products and services which we offer which may be of interest to you. If you change your mind about being contacted in the future, please let us know.

Disclosure of your information

The information you provide to us may be accessed by or given to third process information to fulfil and deliver orders, process credit card payments and provide support services on our behalf. We may also pass aggregate information on the usage of our website to third parties, but this will not include information that can be used to identify you.

You agree that we may disclose your identity and contact details to any third party who claims to us that any material posted or uploaded by you to our site constitutes a violation of their intellectual property rights or their rights of privacy, and to other companies and organisations for the purposes of fraud protection and credit risk reduction.

Finally, if our business enters into a joint venture with, or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners.

Countries outside Australia do not always have strong data protection laws. However, we will always take steps to ensure, so far as reasonably possible, that your information is used by third parties in accordance with all policies. Unfortunately, the transmission of information via the internet is not completely secure. Although we

will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site. As such, any transmission is at your own risk.

Unless required to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

Cookies

Cookies are small amounts of information which we may store on your computer.

Unless you have indicated your objection when disclosing your details to us, our system will issue cookies to your computer when you log on to the site. Cookies make it easier for you to log on to and use the site during future visits. They also allow us to monitor website traffic and to personalise the content of the site for you. You may set up your computer to reject cookies, though in that case you may not be able to use certain features on our site. If you do not wish to receive cookies in the future, please let us know at info@lovedynamics.global.

Security and data retention

We employ security measures to protect, so far as reasonably possible, your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. We will retain your information for a reasonable period or as long as the law requires or permits.

Accessing and updating

You are entitled to see the personal information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us at info@lovedynamics.global.

Changes to our privacy policy

Any changes to our privacy policy in the future will be posted to the website and, where appropriate, through email notification.

Contact

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to info@lovedynamics.global.

Terms and Conditions

As the value of the Talent Dynamics Test underlying our Love Dynamics Reports and associated programs is in the reports you receive there is no refund available on this product. Please contact us prior to purchase if you have any questions.

Payment reminders for all products/services provided will be sent via email in the first instance for a period of 7 days after non-payment.

If monies are owed, and in the event of a breakdown of communication, Love Dynamics Global will engage the appropriate legal services to remedy the situation.

Love Dynamics Global has rights to (solely and jointly with Talent Dynamics where appropriate) the intellectual property in its website and all products and services. These rights are reserved.

You must not use our products and services in any way that causes or may cause damage to our organisation, impairs availability or accessibility of our products and services or in any way which is unlawful, illegal, fraudulent or harmful or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity.

You must not use our products and services for any purposes related to marketing without our express consent.

Love Dynamics Global shall be under no liability where it is unable to provide and products and services for any reason beyond its control including Act of God, legislation, war, fire, flood, drought, failure of power supply, lock-out, strike or other action.

These Terms and Conditions will be governed by Australian law and any disputes relating to them will be subject to the courts of Australia.